



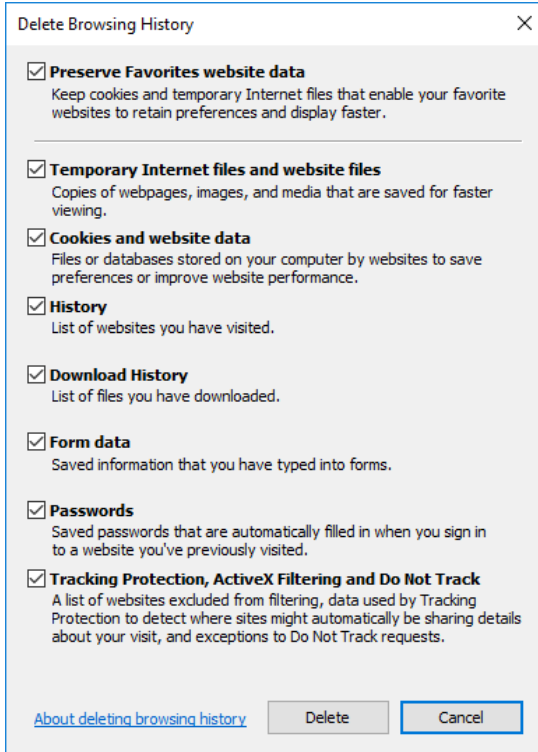
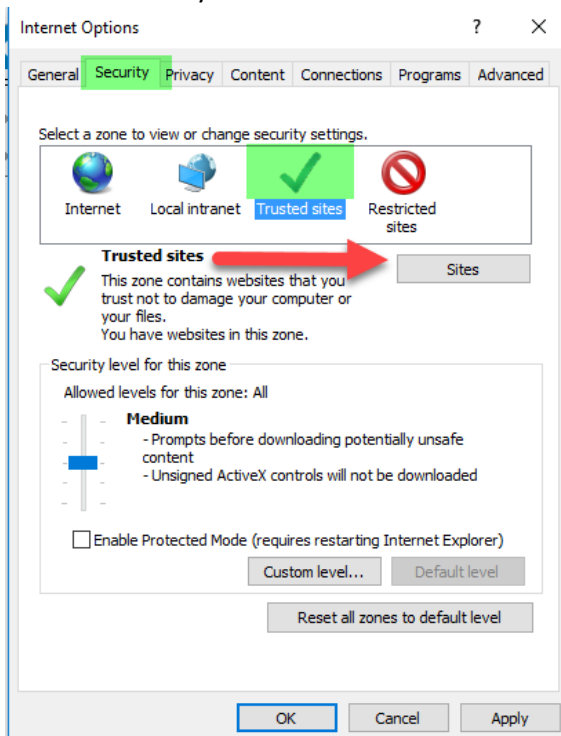


## Internet Explorer – 404 Error

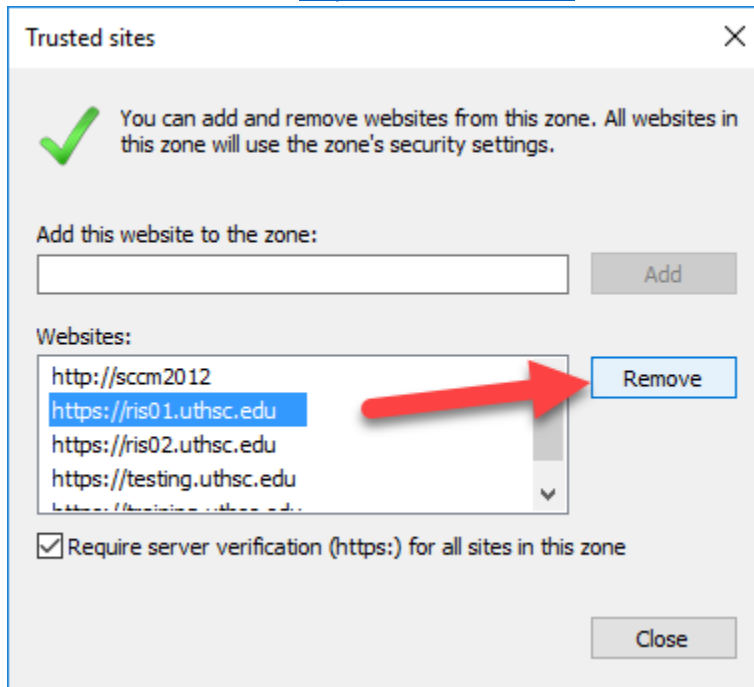
- 1) Internet Options | General | Browsing History | Delete... | Cookies
  - a. Click the little gear to the far right    
  - b. Next Click Internet Options
  - c. Below Browsing History click Delete
  - d. Delete Browsing History



- 2) Internet Options | Trusted Sites | locate <https://ris01.uthsc.edu> from the list | click Remove
  - a. Click the Security Tab then Trusted Sites



- b. Click Sites and “Remove <https://ris01.uthsc.edu>” if listed



- c. Next Click Close  
d. Click OK