Turning off Pop-up Blockers

The UTK IBC electronic system, iMedRIS [https://ris01.uthsc.edu], has many features included that use pop-ups. Pop-ups are enabled differently in different browsers. Below are instructions on how to enable pop-ups for four different browsers.

NOTE: If after following the instructions for your browsers, pop-ups are still disabled, then it could be that a toolbar add-on could be blocking pop-ups.
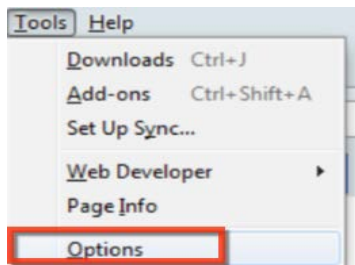
Internet Explorer (IE) [Windows]:

1. Open IE
2. Open the Tools menu (press ALT T)
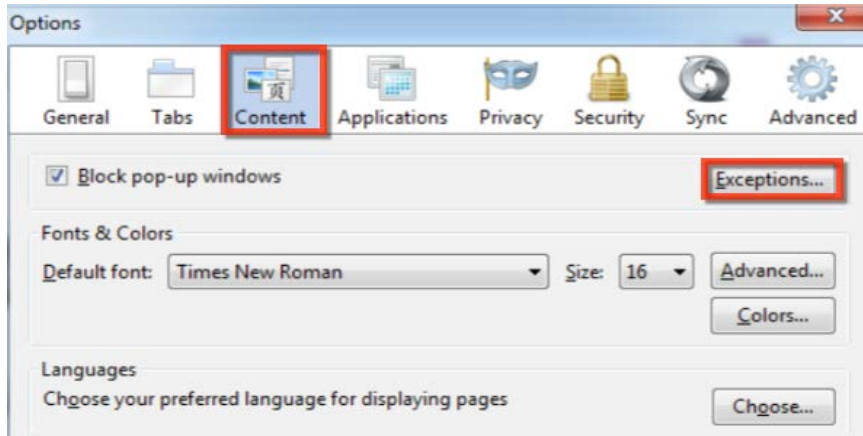3. Click on Pop-up Blocker > Turn off Pop-up Blocker

4. Alternatively, when you are logged into iMedRIS, you may see the Information Bar, which is a pale yellow bar just above the web page content and below the toolbars. This bar may warn you that a pop-up has been blocked.
5. Click on this bar and choose "Always Allow Pop-ups from This Site" to configure IE to allow pop-ups.

Firefox [Windows]:

1. Open Firefox
2. Open the Tools menu (press (ALT T)
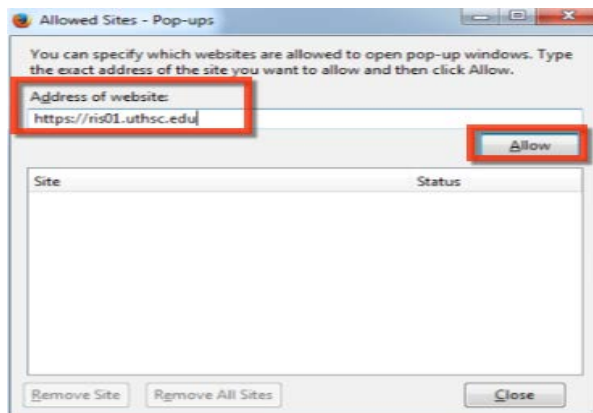3. Select 'Options'

4. Select the Content icon
5. Click on the Exceptions button

6. Enter https://ris01.uthsc.edu into the Address of website box
7. Click Allow and the iMedRIS website of https://ris01.uthsc.edu will be displayed in the list of websites

Firefox [Windows, continued]:

8. Click Close to close the Exceptions window

9. Click Cancel to close the Options window
10. Alternatively, when you are logged into iMedRIS, you may see an information bar, which is a pale yellow bar just above the web page content and below the toolbars. This bar may warn you that a pop-up has been blocked.
11. Click on this bar and choose "Allow pop-ups for ris01.uthsc.edu" to configure Firefox to allow pop-ups
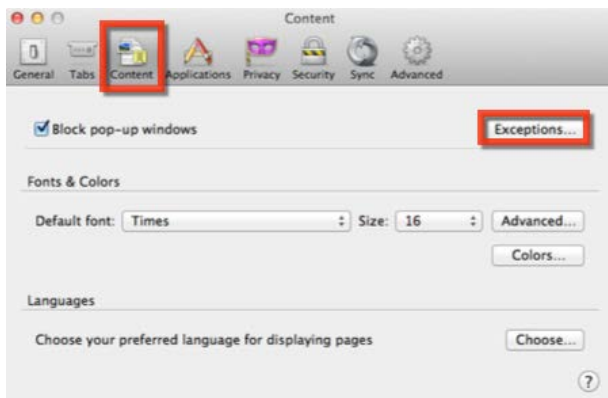
Firefox [Mac OS X]:

1. Open Firefox
2. From the Firefox menu, select Preferences

Firefox [Mac OS X], continued:

3. From the Preferences window, choose the Content button and then click Exceptions

4. Enter https://ris01.uthsc.edu into the Address of website box
5. Click Allow and the iMedRIS website of https://ris01.uthsc.edu will be displayed in the list of websites
6. Click on the X in the upper left to close the Exceptions window
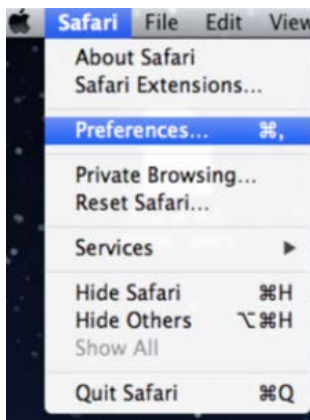7. Click on the X in the upper left to close the Content window

Chrome:

1. Open Chrome
2. Click on the Wrench icon in the upper right of the browser window

3. If running on a PC, select Options. If running on a Mac, select Preferences
4.   Click on the Under the Hood tab
5. Click on Content Settings in the Privacy area
6. Click the Manage Exceptions button in the Pop-ups area
7. Enter https://ris01.uthsc.edu in the Add new exception pattern text box and press the Enter or Return
8. Click on the X in the upper right to close the Exceptions window
9. Click on the X in the upper right to close the Content Settings window

Safari [Mac OS X]:

1. Open Safari
2. From the Safari menu, select Preferences

3. Choose the Security button and make sure that Block pop-up windows is un- checked

4. Click on the X in the upper left to close the Security window
5.   Alternatively, use Command+k key combo to turn the pop-up blocker on or off