Internet Explorer – 404 Error

1) Internet Options | General | Browsing History | Delete... | Cookies
   a. Click the little gear to the far right
   b. Next Click Internet Options
   c. Below Browsing History click Delete
   d. Delete Browsing History

2) Internet Options | Trusted Sites | locate https://ris01.uthsc.edu from the list | click Remove
   a. Click the Security Tab then Trusted Sited
b. Click Sites and “Remove https://ris01.uthsc.edu” if listed

c. Next Click Close
d. Click OK